

CONVENTION REGISTRATION Q & A'S

1. When can I register and make room reservations for the convention?

Everyone can register on line starting January 9th. Room preference is given to GK's and the main delegate as long as they register before March 1st.

2. When will I know if my specific room request is granted?

While you will get an initial confirmation of what you specifically requested right after you register, this does not mean your specific room has been granted. GK's and Delegates will know within 7 days if their room request was available via email. Others will be notified between March 1 and 7. If only higher priced rooms are available at the Princess Royale, you will be given the option of taking a higher priced room or a room at the overflow hotel, Princess Bayside.

3. How will I be charged?

Your registration fee, banquet tickets and shirt orders will be charged to your credit card through PayPal right after you enter your registration and will show up on your credit card bill as "Maryland State Convention Fund". Your hotel deposit will not be charged to your credit card until April and will go through the Princess Royale Hotel for the billing.

4. How do I make changes to my registration e.g. add a banquet ticket or change the date of arrival for my room?

To make changes go to the convention website and click on "Update your Reservation" and you will be taken to the screens to make additions and changes to your registration and reservations. **DO NOT CLICK ON** "Register for the Convention" or PayPal will recharge you for all your registration costs.

5. What if I have to cancel my room and registration?

All cancellations must go through the convention website by April 29th. Click on "Cancel All or Part of your Reservation" and complete the appropriate screens. Hotel refunds will be made to your credit card by the hotel. Registration fees, banquet tickets and shirt refunds will be made by check, not PayPal.

6. I made my room reservation for Thursday – Sunday but did not make it to the hotel until Friday. Will my room still be available?

The hotel will release the room for the future nights if you do not show up for the first night unless you call the hotel to let them know. You will also lose your first night's deposit.

7. How can I get help in dealing with the registration process?

If you have any problems with the registration process or do not have a computer to use, contact John Trainor at 443-744-3609 or Rick Askins at 301-725-3680 and they will be able to assist you in getting registered.